The Mother & Family Unit
Ballarat Health Services
Referral Pathway Flowchart

The Mother & Family Unit is a non-crisis service.
If your referral requires an urgent or immediate response
please contact Ballarat Mental Health Services Triage on 1300 661 323 (24hr service).

Referral is received by Perinatal Community, MaFU NUM or delegate. Phone Monday to Friday 9am-5pm Ph: (03)5320 8712. Please have all the required information available.

Client is contacted by Perinatal Community, MaFU NUM or delegate and comprehensive triage is taken.

Referral and triage are presented in the Multidisciplinary Team Meeting for discussion and consideration of admission.

Triage considered appropriate for admission. Assessment to be arranged and completed.

Discussion with Consultant Psychiatrist for final decision for admission.

Admission accepted and family contacted to arrange admission details.

Admission to MaFU. Treatment summary provided to involved agencies upon discharge.

Client considered not appropriate for admission.

No admission required and feedback to referrer on the outcome will be provided with treatment recommendations.
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Helpful Information for Referrals

To help us determine whether an admission may be appropriate, please provide the following information at time of referral:

DEMographics:

- Full name & DOB of parent and infant
- Current residential address and contact numbers
- Contact details for NOK/carer/nominated family member
- Family details including older sibling’s names and ages.

Presenting Problems:

- Current symptoms - mood, anxiety, negative thoughts, motivation, self-care, appetite & sleep
- Social stressors – financial, family violence, relationships, level of support at home
- Level of attachment and bonding

Parent Information:

- Mental health history
- Medical history including obstetric if relevant
- Current medications prescribed
- Supports – social
  - professional – CAFS, CPU, private psychologist, psychiatrist
- Risk factors – self harm, harm to others, harm to infant, domestic violence, aggression, drug or alcohol use, forensic history

Infant Information (if known):

- Growth and development
- Sleep
- Feeding
- Relationship difficulties
- Medical history
- Current medications prescribed

Admission Criteria:

- The parent or infant has a mental health concern, or is at risk of developing a mental illness given the presence of clinically significant vulnerabilities.
- There is an associated functional impairment as a result of a mental illness.
- The family would benefit from an intensive daily program of biopsychosocial treatment for the mental illness and parent-infant relationship, in an inpatient setting.
- There are no acute symptoms (psychotic symptoms) and/or significant safety/risk issues which may compromise the safety of the mother, infant or others in the MaFU environment.